

Privacy Policy

Version 2026-07-04.1 · **Effective** July 4, 2026 · **Document** privacy · **Archived** Wed, Aug 12, 2026 7:00 PM UTC

About this file. This is a frozen PDF rendition of the Privacy Policy as published in version 2026-07-04.1. It is generated from the same source as the archived HTML and contains the same words, but **it is not pixel-identical to the web page**: it is typeset for print, site navigation and interactive elements are omitted, and the typeface differs. Where an exact facsimile of what appeared on screen is required, use the archived HTML alongside this file. Neither is the live document — see paperdue.com for the version currently in force.

[Skip to main content](#)

PRIVACY · PAPERDUE.COM

Privacy Policy

Electronic Inspiration LLC ("**PaperDue**," "**we**," "**us**," or "**our**") operates the website paperdue.com (the "**Service**"). This Privacy Policy explains what information we collect, how we use it, who we share it with, and the choices you have regarding your information.

By using paperdue.com or creating an account, you agree to the practices described in this Privacy Policy.

SCOPE

This Privacy Policy applies **only to paperdue.com**. It does not apply to paperdue.ai, which is operated under a separate brand with its own Privacy Policy.

01

Information We Collect

A

Information You Provide to Us

Account Information

When you register for an account, we collect your name, email address, and password (stored as a **one-way hash**). If you register using a third-party login (Google, Facebook, or Apple), we receive a unique identifier and basic profile information from that provider as authorized by you.

Payment Information

When you subscribe to the Service, payment information (such as credit card number, billing name, billing address, and ZIP code) is collected and processed by our third-party payment processors, **Stripe, Inc. and PayPal, Inc.** We do not store full payment card numbers on our servers. We retain a limited record of the transaction, the **last four digits of the card**, the card brand, and a tokenized identifier supplied by the processor.

Communications

If you contact our support team, we collect the contents of your message and any attachments, along with your email address and any other information you choose to

provide.

Submitted Content

When you use TextChecker or the AI Writing Assistant, we collect the documents and text you submit for analysis or generation. Uploaded files are **deleted from our servers promptly after text extraction**; the extracted text and your scan or generation results are stored with your account so you can return to them later. We also retain a **one-way similarity fingerprint** of submitted text, compared across submissions to the Service to recognize duplicate or resubmitted documents; it cannot be converted back into readable text. Your submissions are **never added to our library of paper examples or to the plagiarism-comparison corpus**.

B

Information We Collect Automatically

Usage Data

We collect information about how you use the Service, including pages viewed, papers accessed, search queries entered, features used, and time spent on the Service.

Device and Connection Data

We collect IP address, browser type and version, operating system, device type, referring URL, language preference, and time zone. When you create an account and each time you log in, we record the IP address associated with that event and derive an approximate location from it (such as city, region, and country). We use this to help secure your account, prevent fraud, and verify your identity when you contact customer support.

Cookies and Similar Technologies

We use cookies and similar technologies for authentication, session management, security, analytics, and to remember your preferences. See [Section 6](#) below for details.

Information from Third Parties

Third-Party Login Providers

If you sign in using Google, Facebook, or Apple, that provider shares with us the information you have authorized them to share, typically your name, email address, and a unique account identifier.

Payment Processors

Stripe and PayPal share transaction confirmation data with us, including the amount, currency, time, status, and a tokenized payment identifier.

Analytics Providers

Third-party analytics services may provide us with aggregated or pseudonymized data about how the Service is used.

How We Use Your Information

We use the information we collect to:

- Create and maintain your account
- Provide, operate, and improve the Service
- Process payments and manage subscriptions, trials, renewals, and refunds
- Authenticate you and protect your account from unauthorized access
- Send you transactional communications (account notices, billing notices, security alerts, and customer support responses)

- Send you product updates and marketing communications you have opted into (*you can unsubscribe at any time*)
- Personalize the Service to your interests, including suggesting relevant papers, topics, and writing tools
- Detect, investigate, and prevent fraud, abuse, and violations of our [Terms of Service](#)
- Verify your identity and locate your account when you contact customer support
- Comply with legal obligations and enforce our agreements
- Conduct analytics and research to understand and improve the Service



We do not sell your personal information

PaperDue does not sell your personal information to advertisers, data brokers, or any other third party.

03

How We Share Your Information

We share information only as described below.

A

Service Providers

We use third-party service providers to operate, deliver, and improve PaperDue. We share only the data each provider needs to perform their specific function. All providers operate under contractual data-protection terms.

The following providers process certain customer data on our behalf:

- **Stripe** (payment processing) — card transactions, subscription billing.
stripe.com/privacy
- **PayPal** (payment processing) — alternative payment method. paypal.com/privacy
- **Authorize.net** (payment processing) — payment processing services.
authorize.net/privacy
- **Amazon Pay** (payment processing) — alternative payment method.
amazon.com/gp/help/customer/display.html
- **Postmark** (transactional email) — recipient email addresses and message contents for delivery of account-related emails. postmarkapp.com/privacy
- **Anthropic** (AI processing) — user-submitted prompts and text for AI writing assistance features. Anthropic does not use customer-submitted data to train its models under commercial API terms. anthropic.com/legal
- **Rackspace** (cloud storage) — files and content stored on your behalf.
rackspace.com/legal

These vendors are contractually obligated to handle your information consistent with this Privacy Policy.

B

Legal and Safety

We may disclose information when we believe in good faith that disclosure is necessary to comply with a subpoena, court order, or other legal process; to enforce our [Terms of Service](#) or [Student Honor Code](#); to protect the rights, property, or safety of PaperDue, our users, or the public; or to detect and prevent fraud or security issues.

C

Business Transfers

If Electronic Inspiration LLC is involved in a merger, acquisition, financing, reorganization, bankruptcy, or sale of all or a portion of its assets, your information may be transferred as part of that transaction, subject to standard confidentiality terms.

D

With Your Consent

We may share information with third parties when you direct us to or otherwise consent to such sharing.

NO THIRD-PARTY MARKETING

We do not rent, sell, or otherwise share your personal information with third parties for their own marketing purposes.

04

Your Choices and Rights

A

Account Information

You can review and update your account information at any time by signing in and visiting your **account settings**.

B

Marketing Communications

You can opt out of marketing emails by clicking the "unsubscribe" link in any marketing email or by updating your communication preferences in your account

settings. **You will continue to receive transactional and account-related communications.**

C

Cookies

Most browsers allow you to refuse or accept cookies and to delete cookies that have been placed on your device. If you disable cookies, some features of the Service may not function properly.

D

Account Deletion

You may request deletion of your account by contacting privacy@paperdue.com. We will delete your personal information within a reasonable time, subject to legal retention obligations (for example, tax records, fraud prevention records, and records required to resolve disputes).

E

Rights Under Specific Laws

Depending on where you live, you may have additional rights regarding your personal information:

CA

California Residents

CCPA / CPRA

California residents have the right to:

- Know what personal information we collect, use, disclose, and sell about them
- Request deletion of personal information
- Request correction of inaccurate personal information

- Opt out of the sale or sharing of personal information (*we do not sell personal information*)
- Limit the use of sensitive personal information
- Not be discriminated against for exercising these rights

EU

EU / UK / EEA Residents

GDPR / UK GDPR

If you are located in the EEA, UK, or Switzerland, you have the right to:

- Access your personal data
- Correct inaccurate or incomplete data
- Request erasure ("*right to be forgotten*")
- Restrict or object to processing
- Data portability
- Withdraw consent where processing is based on consent
- Lodge a complaint with your supervisory authority

To exercise these rights, email privacy@paperdue.com. We may verify your identity before fulfilling the request.

Our lawful bases for processing are: performance of a contract (providing the Service you signed up for), legitimate interests (improving and securing the Service, preventing fraud), consent (where required, e.g. marketing), and legal obligation (tax, accounting, and other regulatory requirements).

Data Retention

We retain your information for as long as your account is active and for a reasonable period thereafter to allow you to reactivate your account, to comply with legal obligations, to resolve disputes, and to enforce our agreements.

Account data

Profile, settings, login credentials

Life of account

Transaction records

Required by tax and accounting regulations

7+ years

Support communications

Tickets, emails, chat transcripts

Up to 3 years

Logs and usage data

Server logs, analytics events

Up to 24 months

Login & signup location records

IP address and approximate location captured at account creation and each login, used for security and support verification

12 months

Submitted content & results

TextChecker scans, AI tool inputs and outputs; similarity fingerprints are retained as anonymized data

Life of account

Backups

Rolling encrypted backups

Standard schedule

After the applicable retention period, we **securely delete or anonymize** the information.

Cookies & Similar Technologies

We and our service providers use cookies and similar technologies to operate our Site, keep you signed in, understand how our Site is used, and measure how well our content and marketing perform. A cookie is a small text file stored on your device by your browser. Some cookies are necessary for the Site to function; others are optional and used for analytics or advertising.

Marketing attribution. When you arrive at our Site through a link that identifies a referral or marketing channel — for example a link from one of our study guides, from our homepage, or from an online advertisement — we place a small first-party cookie on your browser named `pd_attribution`. This cookie stores only a short, non-identifying label for that channel (such as “homepage,” “study guide,” or “advertisement”) together with a random reference token. It does **not** contain your name, email address, or any other information that identifies you. We use it solely so that, if you later create an account, we can understand which channel led to your sign-up and measure how well our content and marketing perform. The cookie lasts up to 30 days, and is deleted as soon as a sign-up is recorded — whichever comes first. It is a first-party cookie readable only by our own servers, and is not shared with advertising networks.

Analytics. We use Google Analytics 4 and Google Tag Manager to understand, in aggregate, how visitors find and use our Site (for example, which pages are most visited and how visitors navigate between them). These tools set their own cookies. You can

learn more at Google's privacy site and opt out of Google Analytics using Google's browser add-on.

Advertising. We may use advertising-measurement technologies, such as the Meta Pixel, to measure the effectiveness of our advertising and to reach people who may be interested in our services. Where we use these technologies, we will describe them and your choices in this policy.

The cookies and technologies we use:



pd_attribution

OPTIONAL

PaperDue (first-party). Records the marketing channel you arrived through, to attribute a later sign-up. **Duration:** up to 30 days (cleared on sign-up). **Category:** analytics / marketing.



paperdue_session

REQUIRED

PaperDue. Keeps you signed in and maintains your session. **Duration:** session. **Category:** strictly necessary.



XSRF-TOKEN

REQUIRED

PaperDue. Security — protects against cross-site request forgery. **Duration:** session. **Category:** strictly necessary.



tc_guest_token

OPTIONAL

PaperDue (first-party). Maintains a guest session for the TextChecker tool. **Duration:** session. **Category:** functional.



`_ga, _ga_id`

OPTIONAL

Google Analytics 4. Aggregate website analytics and measurement. **Duration:** up to 2 years.

Category: analytics.



Google Tag Manager

OPTIONAL

Google. Loads and manages our measurement tags. **Duration:** n/a. **Category:** analytics.



`_fbp, _fb`

OPTIONAL

Meta Pixel. Advertising measurement and optimization. **Duration:** up to ~90 days. **Category:** advertising.

Your choices. You can control cookies through your browser settings — most browsers let you block or delete cookies, though some features of our Site (such as staying signed in) may not work properly if you block necessary cookies. You can opt out of Google Analytics using Google’s browser opt-out add-on at <https://tools.google.com/dlpage/gaoptout>.

Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information, including:

- **HTTPS / TLS encryption** in transit for all pages
- **Encryption at rest** for sensitive database fields
- Password hashing using industry-standard algorithms
- Tokenized payment processing through PCI-compliant providers (Stripe, PayPal)
- Role-based access controls for internal staff
- Regular security review of our infrastructure

NO SYSTEM IS PERFECTLY SECURE

We cannot guarantee the absolute security of your information, and you use the Service at your own risk. If we become aware of a security incident affecting your information, we will notify you and the relevant authorities as required by applicable law.

08

Children's Privacy

The Service is intended for users **18 years of age or older**, or for users 13 years of age or older with the consent and supervision of a parent or legal guardian.

We do not knowingly collect personal information from children under 13. If we learn we have collected personal information from a child under 13, we will **delete it as soon as possible**. If you believe a child under 13 has provided us with personal information, please contact privacy@paperdue.com.

09

International Data Transfers

PaperDue is operated from the **United States**. If you access the Service from outside the United States, your information will be transferred to and processed in the United States, which may have data protection laws different from those of your country of residence.

Where required, we use appropriate safeguards for international transfers of personal data, such as the **Standard Contractual Clauses** approved by the European Commission.

10

Third-Party Links and Services

The Service may contain links to third-party websites and services (for example, Wikipedia references, citation sources, and external research databases). We are **not responsible** for the privacy practices or content of those third parties. We encourage you to review their privacy policies before providing any personal information.

11

Changes to This Policy

We may update this Privacy Policy from time to time. If we make material changes, we will notify you by email (using the address associated with your account) or by posting a prominent notice on the Service prior to the change taking effect. The "**Last Updated**" date at the top of this Policy reflects the most recent revision.

Your continued use of the Service after the effective date of any update constitutes acceptance of the revised Privacy Policy.

Contact Us

If you have any questions or concerns about this Privacy Policy or our information practices, please contact:



Privacy inquiries

Electronic Inspiration LLC

Attn: Privacy Officer

PaperDue.com

Miami, Florida, United States

PRIVACY & DATA REQUESTS privacy@paperdue.com

GENERAL SUPPORT support@paperdue.com

For data subject requests under the **GDPR**, **CCPA**, or similar laws, please use the email above and include **Data Subject Request** in the subject line. We aim to respond within **30 days**.

ON THIS PAGE

DATA REQUESTS

PRIVACY OFFICER privacy@paperdue.com

RESPONSE TIME Within 30 days

GENERAL SUPPORT support@paperdue.com

RELATED

Terms of Service

Student Honor Code

Contact Support