

Your privacy choices

We use cookies that are necessary to run this site. We would also like to set optional cookies for analytics and advertising, which help us understand how the site is used and measure our marketing. We will not set optional cookies unless you accept them. You can change your choice at any time.

Analytics

Helps us understand how the site is used, so we can fix what is broken and improve what is not. Includes session measurement and page analytics.

Advertising

Lets us measure our marketing and show you our ads on other sites. Includes advertising pixels operated by our partners.

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Electronic Inspiration LLC ("**PaperDue**," "**we**," "**us**," or "**our**") operates the website paperdue.com (the "**Service**"). This Privacy Policy explains what information we collect, how we use it, who we share it with, and the choices you have regarding your information.

By using paperdue.com or creating an account, you agree to the practices described in this Privacy Policy.

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(Google, Facebook, or Apple), we receive a unique identifier and basic profile information from that provider as authorized by you.

Payment Information

When you subscribe to the Service, payment information (such as credit card number, billing name, billing address, and ZIP code) is collected and processed by our third-party payment processors, **Stripe, Inc. and PayPal, Inc.** We do not store full payment card numbers on our servers. We retain a limited record of the transaction, the **last four digits of the card**, the card brand, and a tokenized identifier supplied by the processor.

Communications

If you contact our support team, we collect the contents of your message and any attachments, along with your email address and any other information you choose to

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papers accessed, search queries entered, features used, and time spent on the
Service.

Device and Connection Data

We collect IP address, browser type and version, operating system, device type, referring URL, language preference, and time zone. When you create an account and each time you log in, we record the IP address associated with that event and derive an approximate location from it (such as city, region, and country). We use this to help secure your account, prevent fraud, and verify your identity when you contact customer support.

Cookies and Similar Technologies

We use cookies and similar technologies for authentication, session management, security, analytics, and to remember your preferences. See [Section 6](#) below for details.

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How We Use Your Information

We use the information we collect to:

- Create and maintain your account
- Provide, operate, and improve the Service
- Process payments and manage subscriptions, trials, renewals, and refunds
- Authenticate you and protect your account from unauthorized access
- Send you transactional communications (account notices, billing notices, security alerts, and customer support responses)

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03

How We Share Your Information

We share information only as described below.

A

Service Providers

We use third-party service providers to operate, deliver, and improve PaperDue. We share only the data each provider needs to perform their specific function. All providers operate under contractual data-protection terms.

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Rackspace (cloud storage) — files and content stored on your behalf.

[rackspace.com/legal](https://www.rackspace.com/legal)

These vendors are contractually obligated to handle your information consistent with this Privacy Policy.

B

Legal and Safety

We may disclose information when we believe in good faith that disclosure is necessary to comply with a subpoena, court order, or other legal process; to enforce our [Terms of Service](#) or [Student Honor Code](#); to protect the rights, property, or safety of PaperDue, our users, or the public; or to detect and prevent fraud or security issues.

C

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Your Choices and Rights

A

Account Information

You can review and update your account information at any time by signing in and visiting your **account settings**.

B

Marketing Communications

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records required to resolve disputes).

E

Rights Under Specific Laws

Depending on where you live, you may have additional rights regarding your personal information:

CA

California Residents

CCPA / CPRA

California residents have the right to:

- Know what personal information we collect, use, disclose, and sell about them

- Request deletion of personal information

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- Data portability
- Withdraw consent where processing is based on consent
- Lodge a complaint with your supervisory authority

To exercise these rights, email privacy@paperdue.com. We may verify your identity before fulfilling the request.

Our lawful bases for processing are: performance of a contract (providing the Service you signed up for), legitimate interests (improving and securing the Service, preventing fraud), consent (where required, e.g. marketing), and legal obligation (tax, accounting, and other regulatory requirements).

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Logs and usage data

Server logs, analytics events

Up to 24 months

Login & signup location records

IP address and approximate location captured at account creation and each login, used for security and support verification

12 months

Submitted content & results

TextChecker scans, AI tool inputs and outputs; similarity fingerprints are retained as anonymized data

Life of account

Backups

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Marketing attribution: When you arrive at our site through a link that identifies a referral or marketing channel — for example a link from one of our study guides, from our homepage, or from an online advertisement — we place a small first-party cookie on your browser named `pd_attribution`. This cookie stores only a short, non-identifying label for that channel (such as “homepage,” “study guide,” or “advertisement”) together with a random reference token. It does **not** contain your name, email address, or any other information that identifies you. We use it solely so that, if you later create an account, we can understand which channel led to your sign-up and measure how well our content and marketing perform. The cookie lasts up to 30 days, and is deleted as soon as a sign-up is recorded — whichever comes first. It is a first-party cookie readable only by our own servers, and is not shared with advertising networks.

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pd_attribution

OPTIONAL

PaperDue (first-party). Records the marketing channel you arrived through, to attribute a later sign-up. **Duration:** up to 30 days (cleared on sign-up). **Category:** analytics / marketing.



paperdue_session

REQUIRED

PaperDue. Keeps you signed in and maintains your session. **Duration:** session. **Category:** strictly necessary.



XSRF-TOKEN

REQUIRED

PaperDue. Security — protects against cross-site request forgery. **Duration:** session.

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_fbp, _fbc

OPTIONAL

Meta Pixel. Advertising measurement and optimization. **Duration:** up to ~90 days. **Category:** advertising.



OpenAI

OPTIONAL

OpenAI. Conversion measurement and advertising. Records a page view when it loads. May receive a hashed identifier. **Duration:** set by OpenAI. **Category:** advertising and measurement.

Your choices. You can control cookies through your browser settings — most browsers let you block or delete cookies, though some features of our Site (such as staying signed

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- Role-based access controls for internal staff
- Regular security review of our infrastructure

NO SYSTEM IS PERFECTLY SECURE

We cannot guarantee the absolute security of your information, and you use the Service at your own risk. If we become aware of a security incident affecting your information, we will notify you and the relevant authorities as required by applicable law.

Children's Privacy

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Where required, we use appropriate safeguards for international transfers of personal data, such as the **Standard Contractual Clauses** approved by the European Commission.

Third-Party Links and Services

The Service may contain links to third-party websites and services (for example, Wikipedia references, citation sources, and external research databases). We are **not responsible** for the privacy practices or content of those third parties. We encourage you to review their privacy policies before providing any personal information.

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If you have any questions or concerns about this Privacy Policy or our information practices, please contact:



Privacy inquiries

Electronic Inspiration LLC

Attn: Privacy Officer

PaperDue.com

Miami, Florida, United States

PRIVACY & DATA REQUESTS privacy@paperdue.com

GENERAL SUPPORT support@paperdue.com

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