

Your privacy choices

We use cookies that are necessary to run this site. We would also like to set optional cookies for analytics and advertising, which help us understand how the site is used and measure our marketing. We will not set optional cookies unless you accept them. You can change your choice at any time.

Analytics

Helps us understand how the site is used, so we can fix what is broken and improve what is not. Includes session measurement and page analytics.

Advertising

Lets us measure our marketing and show you our ads on other sites. Includes advertising pixels operated by our partners.

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Electronic Inspiration LLC ("**PaperDue**," "**we**," "**us**," or "**our**") operates the website paperdue.com (the "**Service**"). This Privacy Policy explains what information we collect, how we use it, who we share it with, and the choices you have regarding your information.

By using paperdue.com or creating an account, you agree to the practices described in this Privacy Policy.

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(Google, Facebook, or Apple), we receive a unique identifier and basic profile information from that provider as authorized by you.

Payment Information

When you subscribe to the Service, payment information (such as credit card number, billing name, billing address, and ZIP code) is collected and processed by our third-party payment processors, **Stripe, Inc. and PayPal, Inc.** We do not store full payment card numbers on our servers. We retain a limited record of the transaction, the **last four digits of the card**, the card brand, and a tokenized identifier supplied by the processor.

Communications

If you contact our support team, we collect the contents of your message and any attachments, along with your email address and any other information you choose to

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papers accessed, search queries entered, features used, and time spent on the Service.

Device and Connection Data

We collect IP address, browser type and version, operating system, device type, referring URL, language preference, and time zone. When you create an account and each time you log in, we record the IP address associated with that event and derive an approximate location from it (such as city, region, and country). We use this to help secure your account, prevent fraud, and verify your identity when you contact customer support.

Cookies and Similar Technologies

We use cookies and similar technologies for authentication, session management, security, analytics, and to remember your preferences. See [Section 6](#) below for details.

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How We Use Your Information

We use the information we collect to:

- Create and maintain your account
- Provide, operate, and improve the Service
- Process payments and manage subscriptions, trials, renewals, and refunds
- Authenticate you and protect your account from unauthorized access
- Send you transactional communications (account notices, billing notices, security alerts, and customer support responses)

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How We Share Your Information

We share information only as described below.

A

Service Providers

We use third-party service providers to operate, deliver, and improve PaperDue. We share only the data each provider needs to perform their specific function. All providers operate under contractual data-protection terms.

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- **Anthropic** (AI processing) — user-submitted prompts and text for AI writing assistance features, and text submitted to our scanning tools for grammar analysis. Anthropic does not use customer-submitted data to train its models under commercial API terms. anthropic.com/legal
- **GPTZero, Inc.** — When you submit a document for an AI-writing check, the text of that document is sent to GPTZero, Inc. (United States) for analysis. GPTZero returns an assessment of whether passages appear to have been machine-generated; we display that assessment and do not receive or store any profile of you from them.

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our [Terms of Service](#) or [Student Honor Code](#); to protect the rights, property, or safety of PaperDue, our users, or the public; or to detect and prevent fraud or security issues.

C

Business Transfers

If Electronic Inspiration LLC is involved in a merger, acquisition, financing, reorganization, bankruptcy, or sale of all or a portion of its assets, your information may be transferred as part of that transaction, subject to standard confidentiality terms.

D

With Your Consent

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visiting your **account settings**.

B

Marketing Communications

You can opt out of marketing emails by clicking the "unsubscribe" link in any marketing email or by updating your communication preferences in your account settings. **You will continue to receive transactional and account-related communications.**

C

Cookies

Most browsers allow you to refuse or accept cookies and to delete cookies that have been placed on your device. If you disable cookies, some features of the Service

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California residents have the right to:

- Know what personal information we collect, use, disclose, and sell about them
- Request deletion of personal information
- Request correction of inaccurate personal information
- Opt out of the sale or sharing of personal information (*we do not sell personal information*)
- Limit the use of sensitive personal information
- Not be discriminated against for exercising these rights

EU

EU / UK / EEA Residents

GDPR / UK GDPR

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our identity

providing the

g the Service,

obligation

(tax, accounting, and other regulatory requirements).

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Data Retention

We retain your information for as long as your account is active and for a reasonable period thereafter to allow you to reactivate your account, to comply with legal obligations, to resolve disputes, and to enforce our agreements.

Account data

Profile, settings, login credentials

Life of account

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TextChecker scans, AI tool inputs and outputs; similarity fingerprints are retained as anonymized data

Life of account

Guest scans (no account)

TextChecker scans run without signing in — the text extracted from your document and the annotations produced from it; the uploaded file is deleted immediately after extraction, and a scan that never completes is deleted within 24 hours

Up to 90 days

Backups

Rolling encrypted backups

Standard schedule

After the applicable retention period we **delete the information**. For document scans this means everything derived from your document — its text, the annotations, and the sources any passage matched — is erased; we keep only counts and timings.

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a random reference token. It does **not** contain your name, email address, or any other information that identifies you. We use it solely so that, if you later create an account, we can understand which channel led to your sign-up and measure how well our content and marketing perform. The cookie lasts up to 30 days, and is deleted as soon as a sign-up is recorded — whichever comes first. It is a first-party cookie readable only by our own servers, and is not shared with advertising networks.

Analytics. We use Google Analytics 4 and Google Tag Manager to understand, in aggregate, how visitors find and use our Site (for example, which pages are most visited and how visitors navigate between them). These tools set their own cookies. You can learn more at Google's privacy site and opt out of Google Analytics using Google's browser add-on.

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Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information, including:

- **HTTPS / TLS encryption** in transit for all pages
- **Encryption at rest** for sensitive database fields

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The Service is intended for users **18 years of age or older**, or for users 13 years of age or older with the consent and supervision of a parent or legal guardian.

We do not knowingly collect personal information from children under 13. If we learn we have collected personal information from a child under 13, we will **delete it as soon as possible**. If you believe a child under 13 has provided us with personal information, please contact privacy@paperdue.com.

International Data Transfers

PaperDue is operated from the **United States**. If you access the Service from outside the United States, your information will be transferred to and processed in the United

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Changes to This Policy

We may update this Privacy Policy from time to time. If we make material changes, we will notify you by email (using the address associated with your account) or by posting a prominent notice on the Service prior to the change taking effect. The "**Last Updated**" date at the top of this Policy reflects the most recent revision.

Your continued use of the Service after the effective date of any update constitutes acceptance of the revised Privacy Policy.

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above and include **Data Subject Request** in the subject line. We aim to respond within **30 days**.

ON THIS PAGE

DATA REQUESTS

PRIVACY OFFICER privacy@paperdue.com

RESPONSE TIME Within 30 days

GENERAL SUPPORT support@paperdue.com

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