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Analytics

Helps us understand how the site is used, so we can fix what is broken and improve what is not. Includes session measurement and page analytics.

Advertising

Lets us measure our marketing and show you our ads on other sites. Includes advertising pixels operated by our partners.

Cookie Policy · **Privacy Policy** · **Terms of Service**

Electronic Inspiration LLC ("**PaperDue**," "**we**," "**us**," or "**our**") operates the website paperdue.com (the "**Service**"). This Privacy Policy explains what information we collect, how we use it, who we share it with, and the choices you have regarding your information.

By using paperdue.com or creating an account, you agree to the practices described in this Privacy Policy.

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(Google, Facebook, or Apple), we receive a unique identifier and basic profile information from that provider as authorized by you.

Payment Information

When you subscribe to the Service, payment information (such as credit card number, billing name, billing address, and ZIP code) is collected and processed by our third-party payment processors, **Stripe, Inc. and PayPal, Inc.** We do not store full payment card numbers on our servers. We retain a limited record of the transaction, the **last four digits of the card**, the card brand, and a tokenized identifier supplied by the processor.

Communications

If you contact our support team, we collect the contents of your message and any attachments, along with your email address and any other information you choose to

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B

Information We Collect Automatically

Usage Data

We collect information about how you use the Service, including pages viewed, papers accessed, search queries entered, features used, and time spent on the Service.

Device and Connection Data

We collect IP address, browser type and version, operating system, device type, referring URL, language preference, and time zone. When you create an account and each time you log in, we record the IP address associated with that event and derive an approximate location from it (such as city, region, and country). We use this to help secure your account, prevent fraud, and verify your identity when you contact

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Analytics Providers

Third-party analytics services may provide us with aggregated or pseudonymized data about how the Service is used.

02

How We Use Your Information

We use the information we collect to:

- Create and maintain your account
- Provide, operate, and improve the Service

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SELLING AND SHARING OF PERSONAL INFORMATION

PaperDue does not sell personal information for money or provide customer lists to data brokers or advertisers for their independent use. Certain disclosures to advertising and measurement providers may be considered a "sale," "sharing," or targeted advertising under applicable privacy laws. Where required, you may opt out of these activities through our privacy controls.

03

How We Share Your Information

We share information only as described below.

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Service Providers

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contents for delivery of account-related emails. **postmarkapp.com/privacy**

- **Serper** (web search) — short excerpts of text you submit to our scanning tools, sent as search queries to identify matching published content. Serper is a search API provider and routes queries to underlying search engines. We send Serper only brief passages, never your complete document.
- **Anthropic** (AI processing) — user-submitted prompts and text for AI writing assistance features, and the text of documents submitted to our scanning tools for grammar analysis. Anthropic does not use customer-submitted data to train its models under our commercial API terms. **anthropic.com/legal**

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- **GPTZero, Inc.** When you submit a document for an AI writing check, the text is. GPTZero nachine- any profile of

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These vendors are contractually obligated to handle your information consistent with this Privacy Policy.

B

Legal and Safety

We may disclose information when we believe in good faith that disclosure is necessary to comply with a subpoena, court order, or other legal process; to enforce our **Terms of Service** or **Student Honor Code**; to protect the rights, property, or safety of PaperDue, our users, or the public; or to detect and prevent fraud or security issues.

C

Business Transfers

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If Electronic Inspiration LLC is involved in a merger, acquisition, financing,

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04

Your Choices and Rights

A

Account Information

You can review and update your account information at any time by signing in and visiting your **account settings**.

B

Marketing Communications

You can opt out of marketing emails by clicking the "unsubscribe" link in any marketing email or by updating your communication preferences in your account

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Rights Under Specific Laws

Depending on where you live, you may have additional rights regarding your personal information:

CA

California Residents

CCPA / CPRA

California residents have the right to:

- Know what personal information we collect, use, disclose, and sell about them
- Request deletion of personal information
- Request correction of inaccurate personal information

- Opt out of the sale or sharing of personal information *(we do not sell personal*

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- Lodge a complaint with your supervisory authority

To exercise these rights, email `privacy@paperdue.com`. We may verify your identity before fulfilling the request.

Our lawful bases for processing are: performance of a contract (providing the Service you signed up for), legitimate interests (improving and securing the Service, preventing fraud), consent (where required, e.g. marketing), and legal obligation (tax, accounting, and other regulatory requirements).

05

Data Retention

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Server logs, analytics events

Up to 24 months

Login & signup location records

IP address and approximate location captured at account creation and each login, used for security and support verification

12 months

Submitted content & results

TextChecker scans, AI tool inputs and outputs, and any similarity fingerprint of that text (deleted with it)

Life of account

Guest scans (no account)

TextChecker scans run without signing in — the text extracted from your document and the annotations produced from it; a scan that never completes is deleted within 24 hours. Uploaded files are deleted after text extraction. If an upload or processing operation fails before extraction is completed, temporary upload files are automatically deleted

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06

Cookies & Similar Technologies

We and our service providers use cookies and similar technologies to operate our Site, keep you signed in, understand how our Site is used, and measure how well our content and marketing perform. A cookie is a small text file stored on your device by your browser. Some cookies are necessary for the Site to function; others are optional and used for analytics or advertising.

Marketing attribution. When you arrive at our Site through a link that identifies a referral or marketing channel — for example a link from one of our study guides, from

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Advertising. We may use advertising-measurement technologies — including **Google**, the **Meta Pixel** and **OpenAI** — to measure the effectiveness of our advertising and to reach people who may be interested in our services. Where we report a conversion, we may include a **hashed identifier** — a cryptographic transformation of your email address — so the provider can match the event to an advertising interaction without receiving your email address in readable form. Where we use these technologies, we will describe them and your choices in this policy and our Cookie Policy.

The cookies we use. Every cookie and similar technology on our Site — first-party and third-party, with its purpose, duration and category — is listed in our Cookie Policy. That list is the authoritative one. It is maintained there rather than repeated here, so the two documents cannot drift apart or disagree about what we set.

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- Password hashing using industry-standard algorithms
- Tokenized payment processing through PCI-compliant providers (Stripe, PayPal)
- Role-based access controls for internal staff
- Regular security review of our infrastructure

NO SYSTEM IS PERFECTLY SECURE

We cannot guarantee the absolute security of your information, and you use the Service at your own risk. If we become aware of a security incident affecting your information, we will notify you and the relevant authorities as required by applicable law.

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the United States, which may have data protection laws different from those of your country of residence.

Where required, we use appropriate safeguards for international transfers of personal data, such as the **Standard Contractual Clauses** approved by the European Commission.

Third-Party Links and Services

The Service may contain links to third-party websites and services (for example, Wikipedia references, citation sources, and external research databases). We are **not responsible** for the privacy practices or content of those third parties. We encourage

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Contact Us

If you have any questions or concerns about this Privacy Policy or our information practices, please contact:



Privacy inquiries

Electronic Inspiration LLC

Attn: Privacy Officer

PaperDue.com

Miami, Florida, United States

PRIVACY & DATA REQUESTS `privacy@paperdue.com`

GENERAL SUPPORT support@paperdue.com

mail

within 30

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RELATED

Terms of Service

Student Honor Code

Contact Support